

MobileCirc 0.9 Pilot

Welcome to the pilot phase of MobileCirc! We're excited to extend this product to our early adopters. As you've probably heard from our MobileCirc SPP, this product is focused on basic circulation functions and stacks processing. We will be adding functionalities and features constantly as the product matures. These updates are automatically pushed out to your devices.

The following document presents a step-by-step guide for getting MobileCirc set up and running on your mobile device.

A P P L E

If you have a mobile device with the Apple iOS on it, then you need to complete the following steps.

To start:

1. On your mobile device, go to the Apple App Store and search for "MobileCirc" or you can directly go to this link: <https://itunes.apple.com/us/app/mobilecirc/id743010884?mt=8&uo=4>
2. Download and install the MobileCirc app.
3. After the MobileCirc application is installed, click the **Open** button. Alternately, you can open MobileCirc by tapping the icon on your Applications list.
4. Enter the Activation URL and Activation Key you were sent and tap **Activate**.
5. On the Setup page, select the options you want and then tap **Apply**.

For the **Institution** drop-down list, be aware of the following:

- For a single library system, you will only see one option to select.
 - For a consortium, all the member libraries display in the list. You need to select the one that coincides with your Horizon or Symphony log in.
6. On the Sign In page, type the Username and Password of your ILS that you use for normal circulation functions and tap **Sign In**.
 7. At this point you are logged in to the MobileCirc software and can use it just like you would with your own device.

Tap the menu icon to see all the options you have. Go to the Help to get additional information about how a feature works.

When you are done, click the Power button icon in the top right corner to log out.

A N D R O I D

If you have a mobile device with the Android OS on it, then you need to complete the following steps.

To start:

1. On your mobile device, go to the Play Store and search for "MobileCirc".
2. Download and install the MobileCirc app.
3. After the MobileCirc application is installed, click the **Open** button. Alternately, you can open MobileCirc by tapping the icon on your Applications list.
4. Enter the Activation URL and Activation Key you were sent and tap **Activate**.
5. On the Setup page, select the options you want and then tap **Apply**.

For the **Institution** drop-down list, be aware of the following:

- For a single library system, you will only see one option to select.
 - For a consortium, all the member libraries display in the list. You need to select the one that coincides with your Horizon or Symphony log in.
6. On the Sign In page, type the Username and Password of your ILS that you use for normal circulation functions and tap **Sign In**.
 7. At this point you are logged in to the MobileCirc software and can use it just like you would with your own device.

Tap the menu icon to see all the options you have. Go to the Help to get additional information about how a feature

works.

When you are done, click the Power button icon in the top right corner to log out.

KNOWN LIMITATIONS

The following are the currently known limitations of MobileCirc.

Check Out:

- User notes and alerts aren't displayed.
- User holds aren't displayed.
- User Lost Card not yet handled.
- Check Out receipts are not configurable at this time.
- Email receipt is not available in Symphony 3.4.1 sp2 or earlier.

Check In:

- Holds are reported but transit requests are not handled.

Holds Pull List:

- Slip is not configurable at this time.

Inventory:

- Missshelf detection is compared from previous scan only.

Search User:

- Birthdate searching is US-centric (MM/DD/YYYY only).

Offline:

- Note: You will lose your offline data if the device is reset or if you switch to a different institution. Offline data may also be lost if you install an updated copy of your device's operating system, so always upload offline data before applying such upgrades.

Android:

- NFC/RFID support pending.

iOS:

- NFC/RFID support pending Apple's hardware support.